JOHN LOSCHIN

From: Atkins, Denise

Sent: 09/10/2002 01:03:53 PM To: Egland, Raymond T.

CC: Loschin, John; O'Steen, Norma

BCC:

Subject: repair 48906/ Corey's Sport Shop

Hi Ray, On the above repair, can you please open it back up? The gun came in without any correspondence (needs safety modification completed) and I took care of that part, but I neglected to have you re-open the repair. This was 2 weeks ago and the gentleman wants his rifle. I'd appreciate it if you could open this repair up and process ASAP. Thank you for your field. I'll try to do better next time.

Denise G. Atkins

Remington Arms Company

Consumer Service

Telelphone: 336-548-8799

Fax: 336-548-7801

denise.atkins@remington.com

