

Norma Osteen

From: Kemp, Lisa
Sent: 07/09/2002 11:27:19 AM
To: O'Steen, Norma; Evans, Danny
CC:
BCC:
Subject: RE: Rebate

Norma,

Donna at Coresco pulled Dennis' rebate and here is what we found. He submitted 3 rebates like he said but he only purchased 2 ear muffs at 23.95 a piece. Coresco paid him \$20 for the first rebate and denied the rest. What I have told them to do is to process the 2nd rebate for \$20. He will need to supply an additional register receipt and upc code to receive the remaining \$20. Please call and let him know that.

Danny,

If this does not sound agreeable to you please let me know what you want done. I am merely the middle man here and more than happy to handle this however you see fit. Thanks!

Lisa Kemp
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870 Remington Drive
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Madison, NC 27025
(336)548-8523
(336)548-7741 fax
lisa.kemp@remington.com
-----Original Message-----

From: O'Steen, Norma
Sent: Tuesday, July 09, 2002 8:55 AM
To: Kemp, Lisa
Subject: Rebate

Lisa:

This is the information for the gentleman who sent in three coupons for the 700 Safety Modification Program rebate:

Dennis Roux
2618 Noble Ave.
Bakersfield, CA 93306
661-399-2083

Norma Wray O'Steen
Senior Consumer Service Representative
Remington Arms Company, Inc.
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