

SUMMER FLEX HOURS (John) - which team will get us started.
Will start June 14<sup>th</sup> with the "A" team (Norma, Christy, Kay, Tonya, Summer, Del, Todd, Nicole). Each team will have 5 weeks.

INTERNATIONAL ORDERS (John) updated procedures
Still send parts orders to George McHugh. If general consumer questions, we should be handling.

NEW HIRE TRAINING (John) – reminder Sheila and Melissa begin Monday. May 6, 2002 and Summer will be returning. Bring breakfast items for the "welcome party"

870 REBATES (John) – It's over. How to handle inquiries Transfer calls to Pam Faulcon for explanation.

E-MAIL ADDRESS UPDATE (John)—Need to update our address for outside e-mails Refer to e-mail sent from Keith Bowles on April 25, 2002. Format should be first name. last name@remington.com (i.e. denise.atkins@remington.com)

## NOTES:

Parts orders-file in appropriate alphabet file, filing from the back Repairs – by date

If you have any new ideas for Consumer / Customer Service Day let Christy or Laura know

NRA show - Danny sends his thanks to all.

If we have calls concerning "retro fitting" the bolts back to the old style (bolt lock), please inform Danny.