

**Dell Marie Fulcher**

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**From:** Loschin, John  
**Sent:** 03/08/2002 08:13:03 AM  
**To:** Madison Consumer Services  
**CC:** Evans, Danny  
**BCC:**  
**Subject:** STATS for 3/7

	Total	Lost	Avg Aband Time
Consumer	313	3.1%	1:39
Operator	488	11.2%	1:27
Parts & Repair	425	5.6%	1:34

Bolt Lock Extension	258	13.9%	0:35
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Everyone did a great job yesterday!!!! Thank you!! Today is going to be another busy day so keep on working together.  
You all have performed like true professionals under this added pressure.