

Karin Hollmer

From: Hollmer, Karin
Sent: 03/07/2002 09:49:37 AM
To: Sanita, Dennis J.
CC:
BCC:
Subject: R. Burcher, R/N 30818

Dennis Mr. Burcher called regarding the CBS segment last night. This repair we could not duplicate the concern, had the trigger assembly replaced. He's pretty upset because we are no offering the bolt safety modification. Spent a lot of time on the phone with him, explaining it is optional and the old style in instead is not on recall. Danny Evans recommended having you call him as I could not get him to accept what the modification program is and that his firearm is not defective.

Thanks for your help, Dennis!

His phone number:

804-922-7484