

To: All Remington Arms Repair Centers
From: Remington Arms – Field Service

Date: 25 February 2002

Please review the attached instructions with your gunsmiths. Remington is going to release via sporting magazines an offer to clean, inspect, and remove the bolt-lock from certain bolt-action rifles that were equipped with the bolt-lock feature that were manufactured prior to 1982. This will be voluntary for the customer. The packet explains our offer. We wanted you to be aware of this prior to it being released to the general public. One of our field service representatives will be contacting you to discuss the enclosed documents and our offer.

If you have questions or are contacted by customers with questions about this offer please refer to our web site www.remington.com for additional information.

List of Attachments:

1. Copy of message being sent to magazines, and a list of magazines that the message will be published in.
2. Bolt Lock update program flow chart for Model 600, 660, 700, 40-X, and XP-100.
3. Procedure for changing bolt lock to non-bolt lock for Model 600, 660, 700, 40-X, and XP-100 – 3 pages.
4. Bolt Lock update program flow chart for Model 721 and 722.
5. Procedure for changing bolt lock to non-bolt lock for Model 721 and 722 – 3 pages.
6. Copies of the Bolt Lock update modification program as shown on our web site – 9 pages.
7. Labor Reimbursement schedule.
8. Repair packet containing:
 - Trigger Assembly Checklist
 - Change of operation notice
 - Decline of Repair Form
 - Safety Rebate Coupon with firearm care instructions.