JOHN LOSCHIN

From: Stone, Derek

Sent: 10/12/2001 02:56:17 PM

Evans, Danny; Loschin, John; Sanita, Dennis J To:

CC:

BCC:

Subject: RE: Model 700 that FSR

My apologies, the number listed on the original message was to a dorm room in Ks I found the correct number on the internet, when I called to verify the number 316-284-0555 I spoke to the sporting goods salesman who removed the trigger lock (that was depressing the trigger). Now the model 700's in his store are flawless. Consider the problem resolved.

Sorry to bother you guys.

Derek

----Original Message----From: Evans, Danny Sent: Friday, October 12, 2001 2:13 PM

To: Stone, Derek; Loschin, John; Sanita, Dennis &

Subject: RE: Model 700 that FSR

listed is incorrect....calling this number you reach a private residence.

----Original Message--From: Stone, Derek

Sent: Friday, October 12, 2001 11:50 AM

To: Loschin, John; Evans, Danny; Sanita Dennis J.

Subject: Model 700 that FSR

Gentlemen,

On 10/11/01 I received a call from a consumer in Kansas stating that a Wal-Mart in Newton KS has a model 700 that the firing pin travels forward when the safety is moved to the fire position. He had asked the store manager to return the gun for repair but the manager refused. The sporting goods sales staff is using the rifle for "SHOW and TELL"

The Wal-Mart store's phone number is 316-284-5550.

I did not know what avenue to take so if I need to follow-up on this, let me know.

Thank you for your time,

Derek R. Stone Remington Arms Company Consumer Service Representative P.O. Box 700 Madison, NG 27025 Phone: (336) 548-8775

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