

DATE : 11/23/88
TIME : 2:50
FILE # : _____
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: CARL AGRES DEALER: _____
ADDRESS: 3820 VERBA RD. ADDRESS: _____
LIVELAND, CO. 70537
PHONE: _____ PHONE: _____
PRODUCT: M 700 CODE/S/N: A6347656
CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

CUSTOMER CONCERN: CAME BACK TO CAMP, RELEASED SAFETY
ATTEMPTED TO RAISE BOLT WITH PALM UP - GUN FIRED!
HAI USED GUN SINCE, GONE THROUGH SAME PROCEDURE
SEVERAL TIMES - NO REPEAT

RESOLUTION: GUN COMING TO J.A. STEKL.

COMMENTS: _____

