

Henry D. Ahern Jr.
RFD #2 Box 399
Plymouth, NH 03264
(603) 536-3880

*Copy to
Ahern & Govey
JAH*

March 8, 1993

The President
Remington Arms Co.
Ilion, NY 13357

Dear Sir,

Enclosed is a copy of an article found in the January 1993 issue of *Shooting Industry*. It pertains to the problem I had with my Model 700, firing on safety release, which was the reason I sent the rifle to you for repair. The repairs were completed on your order #92-28757. Because the problem of the safety was a known problem in the design, I don't feel that I should have been charged for the repair. I would appreciate a credit on my Mastercard # 5413 4402 1600 7755 for the \$25.00 I was billed.

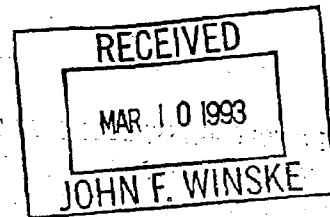
I was also unhappy to find the bolt "floating" loose inside the box when the rifle came back. Instead of the box I sent it to you in (which had the correct styrofoam insert designed to hold the bolt securely in shipping), I received one that had no place for a bolt. The loose bolt banged against the rifle during shipping, wearing off some bluing on the barrel.

Thank you for your prompt attention to this matter.

Sincerely,

*Bill
unhappy with
of Office
of
to mount
with*
Henry D Ahern Jr.

Henry D. Ahern, Jr.



3/12/93

called Mr. Ahern at 7:30AM