Remington.

REMINGTON ARMS COMPANY, INC.



SPORTING FIREARMS TRAPS POWDER METAL PARTS ILION, NEW YORK AMMUNITION, BRIDGEPORT, CONNECTICUT LONOKE, ARKANSAS MANUFACTURENS OF SPORTING FIREARMS. AMMUNITION TRAPS TARGETS ILION, NEW YORK 13357 TELEPHONE (315) 894-9961

PETERS CARTRIDGE DIVISION BRIDGEPORT, CONNECTICUT TARGETS, ADA, OKLAHOMA ATHENS, GEORGIA RINDLAY, OHIO

CABLE-HARTLEY, BRIDGEPORT

- December 23, 1985

Mr. Glen E, Anson Route 3, Box 173 Perry, Oklahoma 73077

Dear Mr. Anson:

Reference is made to your letter of December 11, 1985, regarding the accidental firings you have experienced with your Model 700 270 Win. caliber rifle, serial number A6360662, when the safety was moved from the "safe" to the "fire" position.

We were indeed sorry to learn of your having a problem of the nature you described, as it is not representative of Remington quality, nor characteristic of the Model 700 rifle.

Generally, the type of malfunction you described results from either improper adjustment of the trigger assembly outside our factory, from improper maintenance of the rifle, or, from pressure being inadvertently applied to the trigger as the safety is being moved.

Please, at your convenience, return the rifle <u>via</u> U.P.S., Transportation C.O.D., to:

> Remington Arms Co., Inc. Attn: J.A. Stekl, Supervisor Product Service Division Ilion, NY 13357

Be sure to boldly mark the two (2) butt ends of the outside of the package "STEKL", to expedite handling.

Upon receipt, the rifle will be thoroughly examined and, if it is found to be factory faulty, any necessary repairs will be made on a no-charge basis.

Thank you for bringing this matter to our attention and for affording us this opportunity to be of service to you.

Sincerely,

A. State

J/A. Stekl, Supervisor Product Service

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