

DATE: 7-1-85

TIME: 11:30

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Mr. Bill Ashback DEALER: gun brought in

ADDRESS: 10390 106th place ADDRESS: Germany

Marle 6000 MN

PHONE: 55369 PHONE: _____

(612) 424-5953

PRODUCT: M1600 ~~308~~, 308. CODE/SN: 84057

____ PERSONAL INJURY ☒ PRODUCT DAMAGE ____ PRESIDENTIAL ____ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ____ IRATE ____ ANGRY ☒ CALM ____ PLEASED

AT END: ____ IRATE ____ ANGRY ☒ CALM ____ PLEASED

COMPLAINT: 2 yrs ago - it happened
lost distribution in MN - right in
from trunk - pulled trigger & nothing happened
put gun on trunk & moved safety to the safe ??
position & gun went off.

RESOLUTION: blew out rear window & damaged right
side door

sent sending gun to me for exam & reply - also
sending affidavit for car repair expense

COMMENTS: I'm sending box to him this date in return
to him - 17600 credit for foreign notification
to him - 17600 credit for foreign notification
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