

Pls set up file

DATE : 5/6/88
TIME : 10:35
FILE # : _____
CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: LEE AUGUSTINE DEALER: _____
ADDRESS: _____ ADDRESS: _____
PHONE: (714) 637-3450 PHONE: _____
PRODUCT: XP-100 CODE/S/N: B7522376
CALIBER: 7mm BR

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE ANGRY _____ CALM _____ PLEASD
AT END: _____ IRATE _____ ANGRY _____ CALM PLEASD

CUSTOMER CONCERN: Customer ordered XP-100 & found front sight mounting holes dimpled with bore - gun was returned by Boles Gunsmithing - gun that replaced original had same problem.

RESOLUTION: Mr. Augustine is sending gun back to my attn. next day air for examination & replacement

COMMENTS: _____

Called Bill Cradbury to set up "flag" for gun & requested them to contact me when gun arrived.