

Pls set up file

DATE : 3/9/89
TIME : 1:15
FILE # : _____
CALL IS TO/FROM CUSTOMER
TO

RECORD OF TELEPHONE CALL

CUSTOMER NAME: BRAD BAILEY DEALER: _____
ADDRESS: 5525 NASSAU DR. ADDRESS: _____
MOBILE, ALA. 36608
PHONE: (205) 344-7427 PHONE: _____
PRODUCT: M/700 ADL CODE/S/N: A6338265Z
CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: Bought gun $\approx$ 5 years ago. Had gun in car
flipped safety off to unload rifle and it fired

RESOLUTION: _____

COMMENTS: Mr. Bailey is sending rifle back to my attention for
examination