

We do want to be as helpful as possible to our customer, however and, therefore, as a gesture of good will, we will install a new trigger assembly at no charge, and will return the rifle as soon as possible.

Thank you for having afforded us this opportunity to be of service, and we trust that our handling meets with your approval.

Sincerely,

A handwritten signature in dark ink, appearing to read 'J.A. Stekl', written in a cursive style.

J.A. Stekl, Specialist
Product Services

JAS:tp

Remington Arms Company, Inc.