

DATE : 12-15-86
TIME : 10:05
FILE # : _____
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Bill Billo DEALER: _____
ADDRESS: 61st ADDRESS: _____
PHONE: _____ PHONE: _____
PRODUCT: _____ CODE/S/N: _____
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM X PLEASED

CUSTOMER CONCERN: _____

RESOLUTION: told him 788 needs new type safety +
extractor is broken & needs replacement
which we'll also do at r/c. & ship,
prepaid. ASD

COMMENTS: _____

