Since we found the firearm to be completed correct and function normally in every respect, we are prepared to have the rifle returned in its present condition. However, if your customer desires, we will install a new trigger assembly at no charge, as a gesture of good-will, if it will restore confidence in the rifle. We will await your customer's decision and reply.

Thank you for affording us the opportunity to examine the rifle and report our findings.

Sincerely,

Product Services

DJS:tpp

Remington Arms Company, Inc.