

JAS

INCOMING GUN

DATE : 12-1-87
TIME : 12:37 PM
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

MBS
CUSTOMER NAME: WILLIAM BRIGMAN DEALER: _____
ADDRESS: 202 VIEW ST ADDRESS: _____
BLACK MOUNTAIN NC 28711
PHONE: 704-669-6929 PHONE: _____
PRODUCT: M7 CODE/S/N: 7624561
CALIBER: 243

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY 1 CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM 1 PLEASED

CUSTOMER CONCERN: FSR 3 TIMES

RESOLUTION: _____

COMMENTS: _____