

DATE : 5/22/89  
TIME : 10:30  
FILE # : \_\_\_\_\_  
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: \_\_\_\_\_ DEALER: Jimmy Barton  
BROOKS TRUE VALUE HOW.  
ADDRESS: \_\_\_\_\_ ADDRESS: COURT SQ. - P.O. Box 296  
ANDALUSIA, AL 36420  
PHONE: \_\_\_\_\_ PHONE: (205) 222-6518  
PRODUCT: M/200 BDL CODE/S/N: B6299888  
CALIBER: 7M-08 Rem.

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY X CALM \_\_\_\_\_ PLEASED  
AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY \_\_\_\_\_ CALM X PLEASED

CUSTOMER CONCERN: Calling on status of above rifle

RESOLUTION: Barton requested that we install new trigger assembly per our offer in letter of 1/18/89

COMMENTS: Barton advised he had not received our 1/18/89 letter of finding