

*Remington.*



**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

**ILION, NEW YORK 13357**

TELEPHONE (315) 894-9961

February 11, 1993

Mr. James F. Browne, Jr.  
1401 Patricia #212  
San Antonio, TX 78213

Dear MR. Browne:

This is in reply to your January 28 letter in which you claim your Model 700 has fired accidentally.

As we are most interested in examining your rifle and trigger assembly in order to determine any cause, we ask that you package the rifle and send it, along with a copy of this letter, to:

Remington Arms Co., Inc.  
Product Service Dept.  
Attn: R.H. Potter  
14 Hoefler Ave.  
Ilion, NY 13357

Be sure to boldly print my last name on both butt ends of the outside of the package. This will help you obtain quicker service.

Thank you for expressing your concern, Mr. Browne, and we look forward to being of service to you.

Sincerely,

A handwritten signature in cursive script, appearing to read "R.H. Potter".

R.H. Potter  
Product Service

RHP:tp

PPS 00711