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Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

October 21, 1985

Mr. John C. Bryan
1590 E. 102 St.
Apt. 5-F
Brooklyn, NY 11236

Dear Mr. Bryan:

Examination has been completed on your Model 788 in .243 Win. caliber, serial number 060795, which you sent in for firing upon safety release and accuracy problems.

Our experts have determined that your firing upon safety release problem was caused by heavy overlubrication of that fire control assembly.

The rifle stock exhibited a poor glass bedding job which could have contributed to your accuracy problem and essentially constitutes a modification of the firearm which, in effect, voids the guarantee.

However, as a gesture of good will we will install a new fire control, install a new stock and target your rifle all at no charge. The repaired rifle will be returned to your home address along with your sling strap and swivel assembly and soft gun case.

We strongly suggest you do not lubricate the trigger assembly to any degree. Over lubrication can cause safety problems in trigger assemblies.

Thank you for calling this matter to our attention, Mr. Bryan, and for giving us the opportunity to be of service to you.

Sincerely,

R.H. Potter, Supervisor
Product Service

RHP:ppp

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