

DATE: 11-22-85  
TIME: 10:01  
COMPLAINT NO.: 12:40

RECORD OF TELEPHONE CALL

CUSTOMER NAME: J.C. Bryan DEALER: \_\_\_\_\_  
ADDRESS: in file ADDRESS: \_\_\_\_\_  
PHONE: (718) 763-3312 PHONE: \_\_\_\_\_

PRODUCT: M1788 - 243 CODE/SN: \_\_\_\_\_

☐ PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☐ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED  
AT END: ☐ IRATE ☐ ANGRY ☐ CALM ☐ PLEASED

COMPLAINT: Haven't rec'd gun yet.

12:40 - Told customer gun shipped today (see attachment)

RESOLUTION:

COMMENTS: