

DATE: 11-22-85

TIME: 10:01

COMPLAINT NO.: 12:40

RECORD OF TELEPHONE CALL

CUSTOMER NAME: J.C. Bryan

DEALER: _____

ADDRESS: in file

ADDRESS: _____

PHONE: _____

PHONE: _____

(718) 763-3312

PRODUCT: M1788 - 243

CODE/SN: _____

☐ PERSONAL INJURY ☐ PRODUCT DAMAGE ☐ PRESIDENTIAL ☐ OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: ☐ IRATE ☐ ANGRY ☒ CALM ☐ PLEASED

AT END: ☐ IRATE ☐ ANGRY ☐ CALM ☐ PLEASED

COMPLAINT: Haven't rec'd gun yet.

12:40 - Told customer gun shipped today (see attachment)

RESOLUTION:

COMMENTS: