

DATE : 10-29-90
TIME : 8:15 AM
FILE # :
CALL IS TO/FROM CUSTOMER

~~DIS FLAG~~
Set up file
RECORD OF TELEPHONE CALL

CUSTOMER NAME: JON FOSTER DEALER: _____

ADDRESS: _____ ADDRESS: _____

PHONE: _____ PHONE: _____

PRODUCT: M700 CODE/S/N: C 6265415

CALIBER: 7mm MAG

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY _____ / CALM _____ PLEASED

AT END: _____ IRATE _____ ANGRY _____ CALM _____ / PLEASED

CUSTOMER CONCERN: ALLEGES FSR, GUN ONLY FIRED 25
RDS OR SO 2 YRS OLD. GUN THEN TAKEN TO
GUNSMITH WHO SAID HE COULD "FIX" IT. AFTER
GUNSMITH WORKED ON IT IT ALLEGEDLY FIRED
ON BOLT CHAMBER

RESOLUTION: GUN TO BE AIR SHIPPED TO KIDS
ATTENTION FOR EXPEDITED ANALYSIS AND RETURN

COMMENTS: Flagged 10/29/90