

TPD
FIRM - BURTNESS

November 30, 1990

TO: ART WHEATON/PETE JACKSON

FROM: KEN GREEN/ROGER POTTER

RE: RICHARD BURTNESS CONCERN - REFERENCE P. JACKSON'S SLINK TO
ART WHEATON, 11/08/90

Attention was first drawn to this Safari Grade .375 H&H rifle when Pete Jackson contacted Chuck Dekanek to retrieve this gun for ASAP Product Service/Custom Shop examination. Chuck immediately found the rifle and noted one of the three customer concerns involved an alleged firing upon bolt closing. The other two complaints involved feeding and misfire problems. A copy of the customer's original letter is provided.

Tim McCormack was contacted and immediately asked that Fred Martin and Jim Stekl examine the trigger assembly for the alleged accidental firing. Their examination showed that the trigger assembly was altered to an unsafe, out of Remington specification condition outside of the factory. Jim and Fred also found that the magazine follower spring had been pushed far forward which caused the feed problem. Fred and Jim deducted that this magazine spring misassembly had to have occurred at the time of trigger assembly adjustment, again, outside the factory.

The rifle was then given to the Custom Shop employee who built the gun, Grant Seamon, for Custom Shop repair. Tim McCormack, realizing the sensitivity of the situation, instructed that the misadjusted trigger assembly be removed, replaced and stored as received in his office where it now resides.

Grant Seamon then completed the magazine spring repair. However, Grant could find no misfire problem after examining the firing pin assembly and firing a full box of cartridges at the Custom Shop range.

Remington Arms Company, Inc.