

***** Start of message *****

To : Ken Green
From : Pete Jackson
Date : 12/26/90 Time : 16:36

SUBJECT: COMPLAINT FROM RICHARD BURTNES

PER MY CONVERSATION WITH TIM MCCORMICK AND ROGER POTTER, I CONTACTED TED AND BUD BURGER ON 12/27/90 TO DISCUSS REMARKS THAT BURTNES HAS QUOTED AS THEIR COMMENTS CONCERNING THE MALFUNCTIONING OF BURTNES'S 375 H&H, MODEL 700 RIFLE.

BOTH TED AND BUD BURGER DENY THAT THEY TOLD BURTNES THAT "REMINGTON WILL PAY FOR HIS SAFARI" NOR DID THEY "PUT DOWN" REMINGTON PRODUCTS. TED AND BUD SAID THAT BURTNES HAS A HISTORY OF COMPLAINING WITHOUT FOUNDATION. SOME POINTS THAT THEY BOUGHT OUT.

1. TOLD BURTNES THAT THEY HAVE NEVER HAD A BAD EXPERIENCE WITH A REMINGTON MODEL 700 AND IN THE 20 YEARS OF HUNTING BIG GAME, NEVER HAD POOR EJECTION OR ACCIDENTAL DISCHARGE OF ANY KIND.
2. HAD ONLY SUGGESTED TO BURTNES THAT REMINGTON WOULD "TAKE CARE OF HIM" IN THE SENSE OF A NO CHARGE REPAIR AND DID NOT MEAN THAT REMINGTON WOULD PAY \$30M IN COSTS.
3. BURTNES HAD A SUCCESSFUL SAFARI WITH TROPHY GAME TAKEN. HE DID NOT HAVE A BAD EXPERIENCE.
4. BURGERS WERE ON SAFARI AT THE SAME TIME OF BURTNES, OFFERED HIM VIA RADIO, THEIR SPARE 375 H&H, AND BURTNES REFUSED.
5. BURTNES TALKED "OVER THE CAMPFIRE" TO HIS GUIDES AND COMPANIONS HOW HE WAS GOING TO GET REMINGTON TO PAY FOR HIS TRIP.
6. BURGERS CAN PROVIDE NAMES AND ADDRESSES OF GUIDE (WHITE HUNTER) AND COMPANIONS. THE WHITE HUNTER WILL BE IN MINNEAPOLIS IN JANUARY AND A STATEMENT CAN BE MADE AT THAT TIME IF YOU WISH.
7. BURGERS BELIEVES THAT THE ACCIDENTAL DISCHARGE WAS DO TO HIM PULLING THE TRIGGER UNCONSCIOUSLY DURING A STALK. THE GUN WAS SAFE. ALSO THE BELIEVE THE ORGINAL FEEDING PROBLEMS WAS PROBABLY DO TO BURTNES TRYING TO PUT 4 CARTRIDGES IN THE MAGAZINE. MOVEMENT OF THE FOLLOWER SPRING WAS DUE TO REMOVING THE BARRELLED ACTION FROM THE STOCK IN THE FIELD AND PUTTING IT BACK TOGRETHOR INCORRECTLY. HOWEVER THIS IS THEIR OPINION ONLY. THEY DID NOT SEE THE GUN.
8. FROM WHITE HUNTER COMMENTS TO BURGERS, BURTNES WAS NERVOUS DURING SALKING AND THAT TO COULD OF PRODUCED PROBLEMS IN BOLT HANDLING (FEEDING AND EJECTION) AND ACCIDENTAL FIRING.
9. DO NOT ALLOW BURTNES TO WIN THIS CASE IF IT GOES TO SUIT.

THEY WILL CONTACT YOU AND ART WHEATON AT THE SHOT SHOW TO REVIEW THEIR COMMENTS CONCERNING THIS COMPLAINT.

***** End of message *****