

via J D Heath

1415100-3.07
12-7-86 3:30 PM
DATE : 12-4-86
TIME : 11:00 AM and 205.40 PM
FILE # : 356 hours
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Arvelas Byrd DEALER: _____
ADDRESS: Pt 1 Box 178 ADDRESS: _____
Woodlawn, VA 24381
PHONE: (703) 728-7647 PHONE: _____
PRODUCT: M/600 .222 CODE/S/N: _____
CALIBER: FSR

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY CALM PLEASED
AT END: IRATE ANGRY CALM PLEASED

CUSTOMER CONCERN: _____

RESOLUTION: _____

COMMENTS: _____