

January 23, 1981

-2-

We realize that we have glorified the circumstances that could possibly have caused the accidental starting and, as a gesture of good will, even though there is nothing wrong with the piece - no longer assembly, we can replace it with another assembly at no charge, to insure that the owners which in the field is forced, or, the piece can be returned as received.

Thank you for having afforded us this opportunity to examine the piece and to be of service.

Sincerely,

J.A. S. Oakley Supervisor
Program Product Service

JAS: JPS