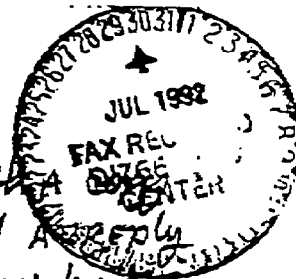


SEARS
DEPT. 766

ATTN: Ms. Judy A. Cwik.

July 30, 1992



The following letter was mailed to Remington with a copy to you on July 13, 1992. I have not received a reply from either Remington or Sears. Actually, I have not had any reply for almost two months now. I hope that Sears does not think that I will just forget this incident.

Thomas Chatten

To: Remington Arms Company, Inc.
ILION, New York 13357

July 13, 1992

FROM: Thomas Chatten
10511 KIRKVALE
HOUSTON, TEXAS 77089

ATTN: Mr. William L. Ericson

MR. ERICSON,

In accordance with your letter dated April 14, 1992 I sent my rifle to Remington to be examined. I got an acknowledgement stating it was received on May 8, 1992 on order # R92-11687.

By May 26, 1992 I had not heard anything so I called for you but I had to leave a message as you were not in. On June 2, 1992 Mr. Jim Stekl called and left a message for me that I should hear from Remington by the end of that week which was June 5, 1992.

I have not had any reply from Remington and ask that you check into the status of the inspection and inform me as to what you find out.

Sincerely,

Thomas Chatten

cc: SEARS

ATTN: Ms. Judy A. Cwik

Dept. 766

BSC 45-29

SEARS TOWER

CHICAGO ILL 60684

713 880 0269

07-30-92 09:10AM P001 #25

PO2

766

DEPT. LAW

*SEARS

09:52AM

07.31.92