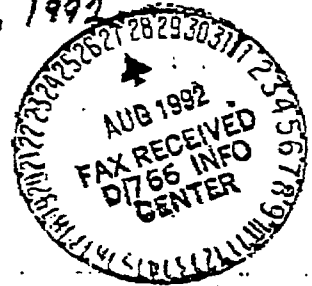


SEARS
NATIONAL HEADQUARTERS
SEARS TOWER
Dept. 766
Chicago, Ill. 60684

August 27, 1992



ATTN: Ms. Judy A. Cwik

I GAVE YOU COPIES OF LETTERS EXPRESSING MY CONCERN ABOUT A LACK OF RESPONSE IN JULY OF THIS YEAR. APPARENTLY YOU GOT REMINGTON TO CALL ME IN EARLY AUGUST WHEN BILL ERICKSON AND JIM STECKLE TOLD ME ON AUGUST 3, 1992 THAT A FULL TEST REPORT WOULD BE SENT TO ME IN ONE OR TWO WEEKS.

JUDY, I STILL HAVE NOT HAD ANY REPLY FROM REMINGTON AND IT IS BEGINNING TO LOOK LIKE THEY DO NOT INTEND TO REPLY WITHOUT PRESSURE FROM SEARS. SEARS IS VERY MUCH INVOLVED IN THIS MATTER AND I ASK THAT SEARS OR REMINGTON SEND ME A WRITTEN RESPONSE WITHIN ONE WEEK.

Sincerely,

Thomas Chatten