



Merchandise Group
National Headquarters
Sears Tower
Chicago, Illinois 60684

September 14, 1992

RECEIVED

SEP 18 1992

W.L. ERICSON

Mr. Thomas Chattin
10511 Kirkvale
Houston, TX 77089

RE: Remington Rifle
D/A: 1-4-92

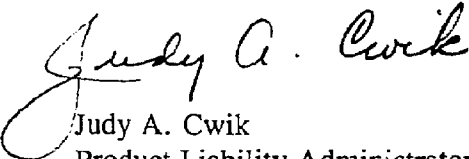
Dear Mr. Chattin:

This will acknowledge receipt of your fax dated September 11, 1992.

Please be advised Sears is a retailer, not a manufacturer, and we are not in a position to adequately access your claim. Our role here is to put you in contact with the manufacturer, who can access your claim. In this case, it is Remington Arms. I have tried to be as cooperative as possible in handling each and everyone of your requests.

Since Remington has had the opportunity to examine your rifle, by copy of this letter, I am requesting Mr. William Erickson to contact you with the results of their evaluation. I would also request Mr. Erickson to copy my office on any findings and/or correspondence sent to you.

Very truly yours,


Judy A. Cwik
Product Liability Administrator

JAC/ba

cc: William Erickson - Remington Arms