

Pls. set up file

DATE : 11/16/98
TIME : 2:50
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: MR. SHELDON CAIS DEALER: _____
ADDRESS: P.O. Box 693 ADDRESS: _____
GAINESVILLE, MD 651695
PHONE: (417) 679-4867 PHONE: _____
PRODUCT: M/700 BDL CODE/S/N: B6888309
CALIBER: 30-06

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY X CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY X CALM _____ PLEASED

P.D. - touch transmission

CUSTOMER CONCERN: Bolt would not stay in receiver, Mr. Eldman
slid bolt & locked it down in a gun case, instantaneously
the gun fired & bullet hit transmission

RESOLUTION: _____

COMMENTS: Is sending rifle in to my attention for examination

