

**Remington.**



**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

7/28/88

Richard T. Cole  
R.F.D. #2 Box 2305  
S. Paris, ME 04281

Dear Mr. Cole,

Although Mr. Stekl could not duplicate the incidents described in your 7/13/88 letter to Mr. K.D. Green, in the interest of customer service we will exchange you 7mm Rem. Mag. rifle with a new one of the same caliber.

Please package the rifle and send it, along with a copy of this letter, transportation C.O.D., VIA United Parcel Service, to:

Remington Arms Co., Inc.  
Product Service Dept.  
14 Hoefler Ave.  
Ilion, NY 13357  
Rush Attn: Roger Potter

We trust this action meets with your approval, Mr. Cole, and we are waiting to be of service to you.

Sincerely,

R.H. Potter  
Supervisor  
Product Service

RHP/sac