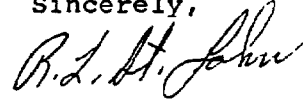


-2-

Thanks for giving us the opportunity to be of some assistance to you Ron. It seems you have helped me out more than once.

Sincerely,

A handwritten signature in cursive script, appearing to read "R.L. St. John".

R.L. St. John
Product Service

RLSJ/rld