

Hand file ph. 2/1/70
COSMETIC

DATE : 5/18/68
TIME : 10:41
FILE # :
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: STONEY CRAWLEY DEALER: _____
ADDRESS: _____ ADDRESS: _____
TN.
PHONE: (615) 323-4710 PHONE: _____
PRODUCT: M 700 BDL CODE/S/N: _____
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY CALM _____ PLEASED
AT END: _____ IRATE _____ ANGRY _____ CALM PLEASED

CUSTOMER CONCERN: GUN HAS SEVERAL POINTS ON THE STOCK & BELT, WHICH CUST. NOT SATISFIED WITH.

RESOLUTION: PENDING TO R.T.

COMMENTS: HAS OUT MAKING TAPES ON GUN WITH APPROX. SHOWING POINTS OF DISSATISFACTION.
ASKED IF COULD HAVE CLASSIC STOCK INSTALLED AT HIS EXPENSE, IN PLACE OF PRESENT STOCK.
STOCK MAY HAVE TO BE RETURNED ANYWAY.