

DATE: 11/27/20
TIME: 10:46
FILE #:
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Ray H. Collins ^{→ retired} DEALER: _____
ADDRESS: 194 Pine St. ADDRESS: _____
Box 264
PHONE: Danville NH PHONE: _____
603-382-5259 03819
PRODUCT: 700 CODE (S/N) A6605660
CALIBER: .308 → not on recall

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY X CALM PLEASD
AT END: IRATE ANGRY X CALM PLEASD

CUSTOMER CONCERN: Customer stated gun has allegedly
fired on safety release twice. He stated
he "thinks" that his finger wasn't on
the trigger either time.

RESOLUTION: gun being rushed to B&P for exam
& reply. gun flagged to B&P.

COMMENTS: Rifle is of the bolt lock type. Customer
claims gun given to him new and no one
has ever adjusted the trigger any.