

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9961

January 4, 1985

Mr. Robert Costantini
4313 Ellis St.
Manitowoc, Wisconsin 54220

Dear Mr. Costantini:

Your recent letter that was addressed to our Bridgeport, Connecticut facility, regarding the accidental firings you experienced with your Model 700 308 Win. caliber rifle, serial number 6469972, has been forwarded to this office for handling.

We were indeed sorry to learn of your having a problem of the nature you described, as it is not representative of Remington quality, nor characteristic of the Model 700 rifle.

Generally, the type of malfunction you described results from either improper adjustment of the trigger assembly outside our factory, or, from improper maintenance of the rifle.

Please, at your convenience, return the rifle via insured and collect transportation, to:

Remington Arms Company, Inc.
Attn: J.A. Stekl, Supervisor
Product Service
Ilion, New York 13357

Upon receipt, the rifle will be thoroughly examined and, if it is found to be factory faulty, any necessary repairs will be made on a no-charge basis.

Thank you for bringing this matter to our attention and for affording us this opportunity to be of service to you.

Sincerely,

J.A. Stekl, Supervisor
Product Service

JAS:tpp