

DATE: 11/2/73 LXXX 65
TIME: 11:55

COMPLAINT NO.: _____

RECORD OF TELEPHONE CALL

CUSTOMER NAME: LEE COUREY DEALER: _____
ADDRESS: 3571 HEIN DR. ADDRESS: _____
STERLING HTS., ILL. 60427
PHONE: (313) 979-8126 PHONE: _____

PRODUCT: MPOD EDL 30106 CODE/SN: 12 2 20 68

PERSONAL INJURY PRODUCT DAMAGE PRESIDENTIAL OTHER

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY CALM PLEASED
AT END: IRATE ANGRY CALM PLEASED

COMPLAINT:

The above rifle maintained on 2 different occasions with the trigger was pulled, no chain happened, the rifle fired.

RESOLUTION:

Cooney is sending rifle via a.p.s. to dealer.

COMMENTS:

Customer is in no hurry!