

DATE : 8-14-87  
TIME : 1:34  
FILE # : \_\_\_\_\_  
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL (CAME FROM)

CUSTOMER NAME: Daniel Cox DEALER: Guns & Game  
ADDRESS: \_\_\_\_\_ ADDRESS: Ron Hamilton  
Bloomington IL 61701 Bloomington IL  
PHONE: (309) 827-1567 PHONE: (309) 828-1411 61701  
PRODUCT: RP-100 CODE/S/N: \_\_\_\_\_  
CALIBER: \_\_\_\_\_

CUSTOMER'S ATTITUDE:

BEGINNING: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY  CALM \_\_\_\_\_ PLEASED  
AT END: \_\_\_\_\_ IRATE \_\_\_\_\_ ANGRY  CALM \_\_\_\_\_ PLEASED

*2 mos ago*  
CUSTOMER CONCERN: He rec'd confirmation that gun in  
AS + ~~was~~ would be shipped in 6 weeks. STATUS?  
I checked w/ dlr who said Mr. Cox sent in gun.  
I checked back w/ Mr. Cox who said he sent it put  
with Guns & Game's <sup>ret.</sup> address, Mr. Cox to make a  
RESOLUTION: few calls to get R# on ser.# + call me back.

COMMENTS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_