

DATE : 10/25/88  
TIME : 4:15 AM  
FILE # : \_\_\_\_\_  
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Roger Lamontagne DEALER: \_\_\_\_\_  
ADDRESS: RR # 4 ADDRESS: \_\_\_\_\_  
Stuyvesant Ont  
PHONE: Canada PHONE: \_\_\_\_\_  
416-642-0118  
PRODUCT: 700 CODE/S/N: B6729229  
CALIBER: \_\_\_\_\_

CUSTOMER'S ATTITUDE:

BEGINNING:     \_\_\_ IRATE     \_\_\_ ANGRY      CALM     \_\_\_ PLEASD  
AT END:         \_\_\_ IRATE     \_\_\_ ANGRY     \_\_\_ CALM      PLEASD

CUSTOMER CONCERN: Will bid when moving up to his position  
no injury or liability damage

RESOLUTION: Customer agreed to return rifle for examination

COMMENTS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_