

February 15, 1980

Mr. Dennis Diaz
1808 So. 15th Ave.
Yakima, Washington 98902

Dear Mr. Diaz:

I am in receipt of your correspondence dated February 13, 1980 in which you indicate that you have in your possession (1) Model 700, Serial No. A6260722 with which you have experienced two accidental discharges. →

The Model 700 was not involved in the recent recall which included the 600 series rifle and XP-100 pistols only. So I am at a loss to give any accurate information as to what is causing the problem on your particular rifle.

However, if you would be so kind as to return this gun to our Ilion New York Firearms Plant, transportation collect, we will be more than pleased to have our firearms experts examine your gun and make any necessary repairs or trigger replacement for you on a no-charge basis.

This rifle should be shipped United Parcel Service, if possible, to the following address in Ilion:

Remington Arms Co., Inc.
Arms Service Division
Ilion, New York 13357
Attention: Mr. Jim Stekl

We want to apologize to you for your inconvenience and any difficulties with our products but until we have a chance to personally examine the rifle in question, we can make no intelligent analysis for the reason for the discharges.

If we can be of any further service, please call us on our toll-free WATS number 1-800-243-9275.

Best regards,

R. G. Sherman
Product Service Coordinator

RGS/ac