

REMINGTON ARMS COMPANY, INC.

INTER-DEPARTMENTAL CORRESPONDENCE



"CONFINE YOUR LETTER TO ONE SUBJECT ONLY" _____

August 3, 1988

To: J.E. Preiser

From: K.D. Green

Customer Doug Dumbleton

Customer's letter dated June 28, 1988 addressed to Mr. Bruce Beardwood regarding an XP100 he bought, after firing 35 rounds the pistol failed with an admitted handload (damage was caused from extreme high pressure)

Chronology

- Customer's XP100 was received at Ilion on May 19, 1988 and opened for examination on May 20, 1988
- Letter written by Arms Service June 16, 1988 offering to replace damaged pistol at a special price
- Sometime after receiving our June 16, 1988 letter customer called Jack Kast in Arms Service
- Jack Kast reviewed with Jim Stekl, on June 29, 1988 Jim Stekl wrote Mr. Dumbleton with a detailed examination report of our findings. Jim stated to customer that our offer was eminently fair, and extended offer for an additional 90 days

Copies of complete file attached

KDG/nb
(attach.)