

RD-5932

Set up file
Send 2-Boxes

DATE: 1-3-90
TIME: 2:15
FILE #:
CALL IS TO/FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: Wayne Durr DEALER: _____
ADDRESS: 4821 Pinto Dr. ADDRESS: _____
Albany, Ga. 31705
PHONE: (912) 883-8203 PHONE: _____
PRODUCT: M-700 - Gun Smith CODE/S/N: 6923408
2 boxes on chynch 11/1/90 SAID Gun MIGHT GREASE
CALIBER: .30-06 30-06 A6724338

CUSTOMER'S ATTITUDE:

BEGINNING: IRATE ANGRY CALM PLEASED
AT END: IRATE ANGRY CALM PLEASED

CUSTOMER CONCERN: Gun Fired When Safety Was Released
Has S&W M700 Is Concerned It Might Have A
Problem Also

RESOLUTION: Call Back 1-4-89 Guns To Be Returned
Send Boxes

COMMENTS: _____

