

Remington-Union Carbide, Inc.  
Union Carbide Division  
P.O. Box 13357  
Dallas, Texas 75213

June 30, 1990

Subject: M-700

Dear Sir:

I'm writing in response to your letter regarding the repair of my Remington firearm which I received this week of April, 1990. I feel that after reading your letter you did not understand my intentions and its taken up to now for me to get over my anger to respond. In 1987 I purchased a supposedly new M-700, 30-06 Remington rifle, this rifle however did not come with a owners manual or warranty certificate but did come with scratches and dents and not being able to find another rifle like this one in the Twin Cities I decided not to question this one. That fall while firing this firearm for the first time my wife dry fired two rounds out of ten this was not by the same recurring problem the next fall dry firing three rounds out of twenty. In the following year I brought my firearm into being serviced by one of your reputable service centers but when my rifle was returned the problem of dry firing was not resolved and there was severe