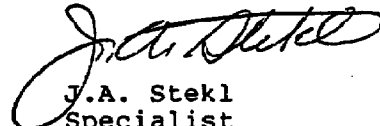


-2-

Based on our findings, the Remington Arms Company cannot accept responsibility for incidents that resulted from a condition beyond our control. However, we do want to be as helpful to our customer as possible and, therefore, strictly as a gesture of good-will, we are replacing the present trigger assembly with a new, properly set assembly at no-charge. Please allow sufficient time for the repair process and pre-paid return of the rifle.

Thank you for bringing this matter to our attention. We trust that our handling meets fully with you approval.

Sincerely,

  
J.A. Stekl  
Specialist  
Product Service

JAS/nb