

Plan set up file

DATE : 7/27/90
TIME : 3:55
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: ROBERT FARINGTON DEALER: _____

ADDRESS: 3626 LAKE PONCHARTRAIN ADDRESS: _____
ARLINGTON, TX 76016

PHONE: (817) 572-3835 PHONE: _____

PRODUCT: M700 BDL CODE/S/N: A6482657

CALIBER: 270 Win

CUSTOMER'S ATTITUDE:

BEGINNING: _____ IRATE _____ ANGRY CALM _____ PLEASD

AT END: _____ IRATE _____ ANGRY CALM _____ PLEASD

CUSTOMER CONCERN: Rifle accidentally fired on release of safety

RESOLUTION: _____

COMMENTS: In sending rifle to my addr. for examination