

ATTN: K. GREEN

# COMPLAINT REPORT

PINK  
 G. ROD  
 YELLOW  
 BLUE  
 GREEN

ARMS—ARMS SERVICE DIV, ILION  
 AMMO—AMMO. MARKETING  
 ARMS—FIREARMS MARKETING  
 MGR. FIELD SERV, ILION  
 REGIONAL OFFICE  
 ORIGINATOR  
 PACKED WITH EXHIBIT

Complaint registered by JOHNNY BURNS Date 10/29/90  
 Town CHARLOTTE State N.C. Representative J. P. FOSTER  
 Street and No. or Rural Route No. 3336 COUNTRY CLUB DR. (28205)

Purchased Through } 1. Wholesaler N/A  
 } 2. Dealer BLUE RIDGE OUTDOOR SPORTS, HENDERSONVILLE, N.C.

### PRODUCT INVOLVED

AMMUNITION INDEX NO. \_\_\_\_\_ CODE NO. \_\_\_\_\_ FIREARMS MODEL NO. 700 BDL SERIAL NO. C 6265415

NATURE OF COMPLAINT—Report Details Fully  
GUN FIRED WHEN SAFETY WAS PUSHED OFF. (NEAR ACCIDENT). GUN THEN WORKED ON AT "TOTUM POLE GUN & BOW - UNION S.C.)  
AFTER GUN WORK - GUN WENT OFF WHEN BOLT WAS CLOSED.

WHEN COMPLAINT REGISTERED IS ON } AMMUNITION —Report make and type of Firearm used.  
 } FIREARMS — " " " " " " Ammunition used.  
 } TARGETS — " " " " " " Trap used.  
 } TRAP — " " " " brand of Targets used.

Did you find by actual test complaint was justified? Yes \_\_\_\_\_, No X

State your recommendations for adjustment:

A. Replacement to \_\_\_\_\_  
 B. Issued credit to \_\_\_\_\_  
 C. Repair product—Charge to N/C Check if no charge  
 D. Other recommendations REPAIR AND RETURN TO J.P. FOSTER WITH REPORT.  
PLEASE EXPEDITE.

Did you make an adjustment? Yes \_\_\_\_\_ No X

If so, report nature of adjustment fully.

Exhibit returned to ILION NY Date returned 10/29/90 Check if product was not returned \_\_\_\_\_  
Insert name of Plant

Quantity returned 1 If ammunition, (same code) amount in stock and location

\*Shippers Name and Address J.P. FOSTER - 5018 CHARLTON WAY, CHARLOTTE, N.C. 28226

Indicate how shipped. Express \_\_\_\_\_ Freight \_\_\_\_\_ Parcel Post X UPS - NEXT DAY DEL.

NOTES— (a) Do not return products unless authorized in accordance with company policy.  
 (b) Do not fail to tag all returned goods with actual complainant's name and address if different from shipper.