

DATE : 2/23/97
TIME : 12:50
FILE # : _____
CALL IS TO FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: W. LYNN FULLER III DEALER: _____
ADDRESS: 7th of Findley St. ADDRESS: _____
PORTSMOUTH, OHIO 45662
PHONE: (614) 353-0965 PHONE: _____
PRODUCT: M/700 CODE/S/N: _____
CALIBER: 7MM

CUSTOMER'S ATTITUDE:

BEGINNING: ___ IRATE ___ ANGRY X CALM ___ PLEASD
AT END: ___ IRATE ___ ANGRY ___ CALM X PLEASD

CUSTOMER CONCERN: loaned gun to friend 2-3 years ago - friend
said gun fired when he released safety. When Fuller got
sift. back he tried & tried to duplicate malfunction and
said he could not.

RESOLUTION: Fuller do returning rifle to my attention for
examination & status replacement of trigger arm.
He will visit me when he decides whether or not he wants
a bolt-lock. with gun

COMMENTS: _____

