

DATE: P. 2
TIME: _____
FILE #: _____
CALL IS TO / FROM CUSTOMER

RECORD OF TELEPHONE CALL

CUSTOMER NAME: ZIEMELIS DEALER: GRANDER MT
ADDRESS: _____ ADDRESS: _____
PHONE: _____ PHONE: _____
PRODUCT: _____ CODE/S/N: _____
CALIBER: _____

CUSTOMER'S ATTITUDE:

BEGINNING: ___ IRATE ___ ANGRY ___ CALM ___ PLEASED
AT END: ___ IRATE ___ ANGRY ___ CALM ___ PLEASED

CUSTOMER CONCERN: Per RIES - called dlr who will check
both guns as a courtesy just w/ g/w +
bill Remington. The other option is to
for dlr ^{or by post} to send both guns to A Lion for
a check.

RESOLUTION: Note - Dlr. said customer left
a copy of the Industry article written
by lawyer - ATTY newsletter.

COMMENTS: Try to get back to me re/ disposition
of other 2 guns (700 33 + rd 700).