

Also, the bolt stop and sear-safety cam were sticky with partially solidified oil (?) and were moving very sluggishly. This condition would account for the "mushy" trigger feel and delayed firing pin fall.

It is entirely possible that in cold temperatures the oil accumulation in the trigger assembly caused the internal trigger parts to hang-up, resulting in the malfunctions that were experienced. In future use, we recommend that oil be used sparingly and not let accumulate in or on the trigger assembly.

As a gesture of good-will, and to insure that our customer's faith in the rifle is restored, we will install a new trigger assembly at no-charge, and will return the rifle as soon as possible.

Thank you for having afforded us this opportunity to be of service, and we trust that our handling meets with your approval.

Sincerely,


J.A. Stekl, Specialist
Product Service

JAS:tpp

Remington Arms Company, Inc.

PPS 01925