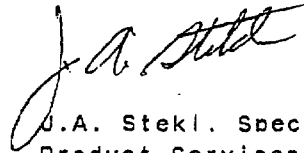


Thank you for bringing this matter to our attention, and we look forward to the opportunity to be of assistance to you.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Stekl".

J.A. Stekl, Specialist
Product Services

JAS:tdb